**IMPORTANT INFORMATION ABOUT THE WHOLE PERSON CARE PROGRAM**

Starting January 1, 2022, Whole Person Care program will transition to a new Medi-Cal benefit called Enhanced Care Management (ECM) and a service called “Community Supports.” Participants that are already receiving Whole Person Care services will not need to do anything to continue getting the support provided through Whole Person Care. They will be automatically enrolled in this new benefit and will receive similar services.

## **What is Enhanced Care Management?**

Enhanced Care Management is a new, statewide Medi-Cal benefit. This benefit will provide the Medi-Cal beneficiary their own care team, including a care coordinator. This person will talk to the Medi-Cal beneficiary and their doctors, specialists, pharmacists, case managers, social services providers and others to assist in accessing the care they need.

The care coordinator can also help the Medi-Cal beneficiary:

* Find doctors and get an appointment;
* Set up rides to get to doctor visits;
* Better understand medications;
* Find and apply for other community based services based on the member’s needs, like housing supports or medically nutritious food;
* Get follow-up care after the member leaves the hospital; and
* Link them to other services in the community.

## **What is Community Supports?**

Community Supports services are the housing services provided by Whole Person Care.

## **Contact Us:**

Have questions about Whole Person Care and the new Enhanced Care Management benefit or Community Support services:

Josette McKrola, Program Analyst or Partnership HealthPlan of California

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